

Weights and Measures Division 138 E Court St. - Room 501 Cincinnati, OH 45202

CONSUMER COMPLAINT REPORT

138 E. Court St., Cincinnati, OH 45202

www.hcauditor.ora

Voice: (513) 946-4130 FAX: (513) 946-4043

| Store Name | | | | | Address | | | | | | ZIP | |
|-------------------------------------|---------------------------------------|----|--------|------|----------|-----------|----------------------|-------|-------|------------|-------|--|
| Business Type | | | | | Involved | l Parties | Self | Relat | ive | Friend | Other | |
| Date Occurred: | | | Т | ime: | | | ice Invo d Locati | | | | | |
| Details of Complaint: | | | | | | | | | | | | |
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| SPOKE TO: | Manager | Ca | ashier | | Owner | | Other | | Name: | | | |
| COMPLAINANT: | Name: | | | | | | | | | Telephone: | | |
| | Address | | | | | | | | | | | |
| May we give your name to the store? | | e? | | Yes | | No | | | | | | |
| Witness, If Any: | Name: | | | | | | | | | Telephone: | | |
| | Address | | | | | | | | | | | |
| May we give your name to the store? | | | | Yes | | No | | | | | | |
| | Instructions for Completing This Form | | | | | | | | | | | |

instructions for Completing This Form

Please try to provide us with as much information as possible. The more we know, the better we can look into your complaint. Fields that are highlighted on this form are required. Please try to complete the other fields if possible. If you are filing a complaint on a gas pump or store "counter" scale, such as what you see in the meat department or by the cash registers, please give the pump number or scale location. For gas pumps we also need to know what grade of gas was used.

Device Involved And Pump #4; Regular Device Involved And Deli Scale OR Register #7 Examples: Location

Please provide us with the details of your complaint. An example would be, "I turned on the pump and saw the handle was leaking." "The automatic shut off didn't work and gas splashed out of the filler pipe."

When you have completed this form, please send the form to us. Our address and fax number are at the top of the page. Or you may call into us, giving us the information on this page.

We thank you for your time and effort.